Ensuring Every Vote Counts: California's Signature Curing Process

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Improving the ballot curing process requires state help, state funding and consistency

How?

Reduce the **need** to cure ballots by reducing ballot rejection

• Ensure voters are **treated equally** when their ballots are challenged

• Improve the signature curing **process**.

Ballot rejection reforms, 2015-2024

2015: signatures can be accepted on a separate piece of paper

- 2016: Voter's Choice Act counties must notify and give voters the chance to cure missing and mismatched signatures
- 2017: ACLU lawsuit challenging the legality of signature rejection; court victory in 2018
- 2018: court decision codified; voters must be notified of challenged signatures and provided opportunity to cure before results are certified
- 2018: Counties required to provide voters with postage-paid ballot return envelopes



Ballot rejection reforms, 2015-2024

Additional reforms enacted:

- Counties must notify voters with missing signatures and give them a chance to cure
- A three-day grace period (now seven) was implemented to reduce rejection due to lateness, allowing ballots to be counted if postmarked by Election Day
- Counties must use Intelligent Mail barcodes to enable ballot tracking and verify the ballot return date when postmarks are missing
- Ballot tracking and notifications via email and text
- Counties must return out of county ballots they receive to those voters' home counties, and they get counted

- Design improvements were made to the ballot return envelope
- Voters can submit a cure signature by text or email







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2020 General Election highlights:

"Pandemic" election – atypical

- This election saw the lowest rejection rate in the past 16 elections
- Also saw a faster ballot counting rate than other recent elections

Why? Atypical election but also

- Secretary of State undertook at \$35 million public information campaign educating voters how to cast a vote-by-mail ballot and urging voters to get their ballots in early
- Illustrates how public education and outreach can result in faster returns and less voter errors.



2020 CVF/CID Ballot Rejection study found:

Young voters and first-time voters are far more likely to have their ballots rejected than voters overall.





Reduce the need to cure ballots:

 \Rightarrow Help voters make **fewer mistakes**

⇒Increase the percentage of ballots cast as **in-person ballots** that don't require signature verification

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 \Rightarrow Increase access to **early voting** for all voters



- Consistent guidance for how to address or correct a mistake needs to be provided by the Secretary of State and included in election materials sent to voters by the state and each county.
- When voters make mistakes, we need to tell them, follow up, and make sure they don't keep doing it.
- Supervisors should review a challenged signature before the voter is notified.



Reduce the need to cure ballots by increasing ballots cast that do not require signature verification

- \Rightarrow All voters should have the right to cast their vote-by-mail ballots as an in-person ballot (AB 626)
 - The state should provide the training, resources and guidance counties need to implement this service consistently and securely
 - Data needs to be compiled on implementation of AB 626

⇒Ensure all voters, and not just those living in Voter's Choice Act counties, can vote early in person the weekend before Election Day



Ensure voters are treated equally when their ballots are challenged

Nov. 2024 counties with the ten highest rejection rates (2.54 - 1.57%)

County	Percent Rejected	Number Rejected
Imperial	2.54%	924
San Benito	2.49%	615
Del Norte	2.41%	222
Trinity	1.91%	106
Modoc	1.75%	65
Colusa	1.72%	125
Tehama	1.72%	392
Yuba	1.66%	427
Yolo	1.58%	1,290
Lake	1.57%	376

Nov. 2024 counties with the ten lowest rejection rates (0.53 – 0.17%)

County	Percent Rejected	Number Rejected
San Francisco	0.53%	1,878
Solano	0.48%	757
Lassen	0.46%	51
Santa Clara	0.45%	3,013
Alpine	0.40%	3
Mendocino	0.38%	143
Santa Cruz	0.38%	444
Sutter	0.31%	111
Inyo	0.18%	13
Amador	0.17%	34

12 ways to improve the signature curing process

- 1. Ensure counties are fully complying with signature verification regulations
- 2. Give counties the **funding** they need to facilitate signature curing
- 3. Require signature curing **technology** to be **tested and certified** like other voting equipment and make sure it is deployed fairly by establishing **uniform standards** and regulations for its use
- 4. Improve the ability of counties to verify signatures by giving them **access to DMV signatures**
- 5. Shift from a bottom-up to **top-down statewide voter registration database** and enable counties to more easily access other counties' correspondence with voters that can provide additional signatures to compare

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6. Develop **new state regulations** for turning in a ballot as an in-person voter and for texting or emailing in a signature to cure a ballot



12 ways to improve the signature curing process

- 7. Require counties to have **written procedures** in place to govern the curing process
- 8. Create a standardized **statewide form all voters can use** for submitting a ballot cure signature
- 9. Hold **annual trainings** as required by state regulations to ensure senior election staff are informed how to compare signatures and aware of state laws and requirements
- 10. Add to the **ballot return envelope guidance** to voters to "make your signature look like your driver's license or California ID signature if you have one"
- 11. Urge voters to **turn in ballots earlier** through voter education and outreach (if there is a problem, voters are more likely to address it before elections results are known)
- 12. Require counties to **reach out to voters** for a new signature if their ballot is rejected.

